

# How To Recover Your Email Address Guide: Step 1

Click LOGIN/REGISTER



Caring For Your **Device**  
**Anytime, Anywhere**



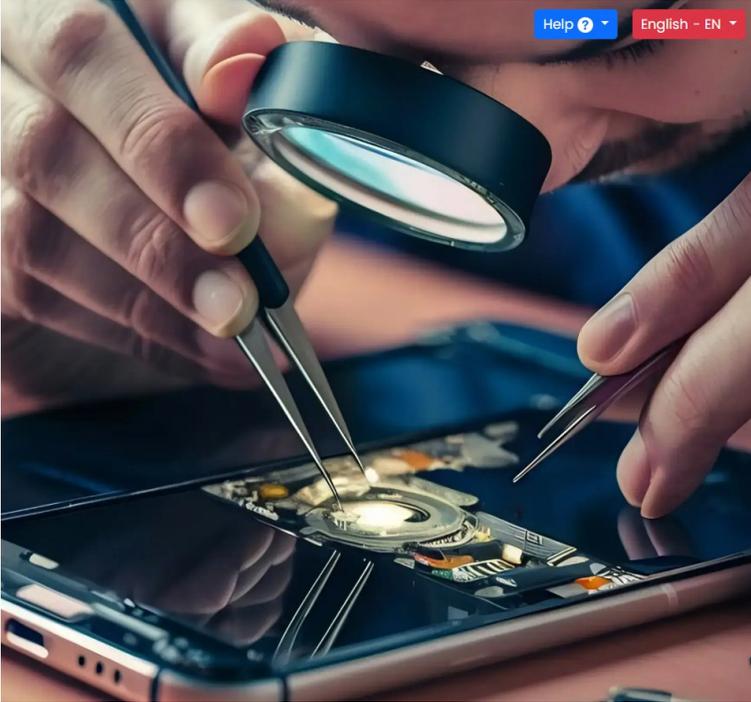
Enhanced  
Customer  
Experience



Digital Claim  
Process



Live Claim  
Status



# How To Recover Your Email Address Guide: Step 2

Click Forget Email

The screenshot shows the EWAD login interface. At the top left is the EWAD logo, which consists of a stylized atom icon and the text 'EWAD'. Below the logo is the heading 'Login' and the tagline 'Enjoy Easy and Hassle-Free Device Protection With EWAD.' A text input field is present with the placeholder text 'Please enter email or mobile number'. Below the input field are two links: 'Not Yet a Member? Register' and 'Forgot Email?'. A blue arrow points from the text 'Click Forget Email' to the 'Forgot Email?' link. Below the 'Forgot Email?' link is another link: 'Forgot Mobile Number?'. On the right side of the page, there is an illustration of a person in an orange shirt interacting with a large smartphone. The phone screen shows a profile icon, a password field, and a green checkmark. In the top right corner of the page, there is a language selector 'EN' and a menu icon.

Enter Registered Mobile Number



**EWAD**

## Recover Email

UAE +971

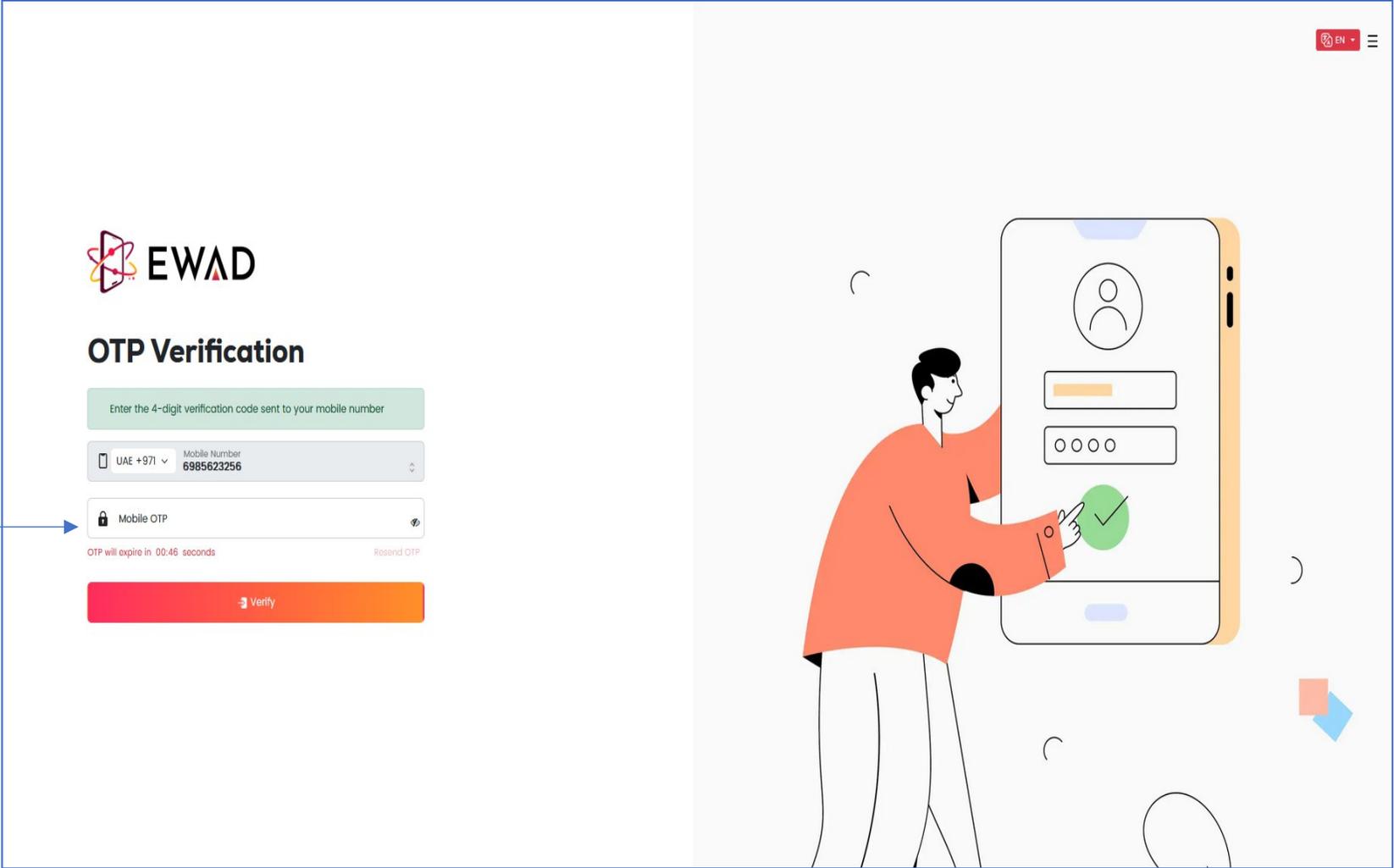
**Next**

Back to Login? [Click Here](#)

# How To Recover Your Email Address Guide: Step 4

Mobile OTP will be sent.

Insert that OTP to validate your request



The image shows a screenshot of the EWAD website's OTP Verification page on the left and an illustration of a person using a mobile app on the right. The EWAD logo is at the top left of the screenshot. Below it, the text "OTP Verification" is displayed. A green box contains the instruction "Enter the 4-digit verification code sent to your mobile number". Below this, there are two input fields: one for the mobile number with a dropdown menu showing "UAE +971" and the number "6985623256", and another for the "Mobile OTP" with a lock icon. A red button labeled "Verify" is at the bottom. A red timer indicates "OTP will expire in 00:46 seconds" and a "Resend OTP" link is visible. On the right, an illustration shows a person in an orange shirt interacting with a large smartphone. The phone screen displays a profile icon, a progress bar, and a 4-digit code input field. A green checkmark is shown on the phone screen, indicating successful verification.

# How To Recover Your Email Address Guide: Step 5

After entering the mobile OTP, your registered email ID will be displayed here



The screenshot displays the EWAD mobile application interface. At the top left is the EWAD logo, consisting of a stylized atom symbol and the text 'EWAD'. Below the logo, a green box contains the text 'Your email address is:' followed by a black redaction box. A red-to-orange gradient button labeled 'Back to login' is positioned below the redaction. On the right side of the screen, there is an illustration of a person in an orange shirt interacting with a large smartphone. The smartphone screen shows a user profile icon, a progress bar, and a green checkmark. In the top right corner of the application, there is a language selector showing 'EN' and a menu icon. A blue arrow in the bottom right corner of the illustration points towards the bottom right of the screen.